PERKASIE REGIONAL AUTHORITY

Fall and Winter 2016-2017

Newsletter

Produced as a service to our Perkasie Borough, East Rockhill Township, West Rockhill Township and Hilltown Township customers





Customer Alert

PLEASE PROVIDE EMAILS!

Should you not receive your bill in the first few days of your billing cycle, an email is sent out to you as a reminder to avoid any late penalties

FYI - Bills are taken to the Post Office

the day before they are to be mailed out



Perkasie Regional Authority 150 Ridge Road Sellersville, PA 18960 215-257-3654 Fax 215-257-5590

www.perkasieauthority.org
** Follow us on Facebook & Twitter! **

In an Emergency, we can be contacted 24 hours a day!

Meetings Schedule

Perkasie Regional Authority meets at 150 Ridge Road, Sellersville, PA at 7:00 p.m. on the 1st Monday and 3rd Tuesday of each month

Please visit our website at www.perkasieauthority.org for a list of all meeting dates

Meetings are open to the public for questions or concerns.

Emall

info@perkasieauthority.org

Notification & Fee Schedule

Month #1

1st of the month
3rd of the month
21st of the month
31st of the month

- Bills are dated and mailed
- Notification email is sent stating that bills have been sent out
- 10% Late Penalty is added
- Late Call

Month #2

14th of the month 23rd of the month

- 5% Late Penalty is added
- 2nd Late Call

Month #3

5th of the month 13th of the month 20th of the month

31st of the month

- Door is posted and 5% Door Posting Penalty is added
- Pending Certification Call
- Certified Letter Sent and \$10 Fee Added
- Services are shut off and \$60 Fee Added

*NOTE * - If services are requested to be restored after normal business hours an additional \$30 fee will be added for an on-call employee to come out and do so.

Month #1						
			W			
	1	2	3	4	5	6
7	8	9	10	11	12	13
			17			
21	22	23	24	25	26	27
28	29	30	31			

Month #2						
S	М	Т	W	Т	F	S
				1	2	3
4	5	6	7	8	9	10
11	5 12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

Month #3						
S	М	Т	W	Т	F	S
						1
	3					
	10					
16	17	18	19	20	21	22
	24		26	27	28	29
30	31					

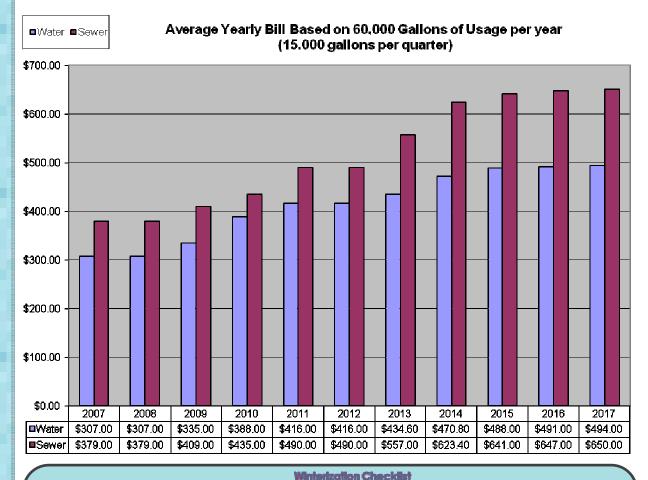
2017 Water and Sewer Rates

Since the beginning of this century, the Authority has increased rates eleven (11) times. In calendar year 2017, the average residential bill based on 60,000 gallons of water treated and approximately 90% of that water treated as sewage will rise to \$1,144.00. This equates the cost of producing, treating and distributing the water at \$8.23 per thousand gallons and \$10.83 per thousand gallons to collect, transport, treat and dispose of the sewage. This is an increase of \$6.00 per year \$0.05 per thousand gallons for water and \$0.05 per thousand gallons for sewer.

PRA must remain proactive about maintaining its 60.7 miles of water lines, 36.3 miles of sewer lines and water production facilities and continue to meet its obligations at the regional sewer plant.

The average quarterly bill will be roughly \$286.00. We realize this may be difficult for some of our customers to pay in one lump sum, therefore if you would contact our office we would be happy to make monthly payment arrangements for you.

We work hard to provide our customers dependable, high quality water and wastewater services that protect public health and safety while keeping our rates reasonable. If we put off necessary maintenance in our system, it will cost more in the long run. For additional information on the new water and sewer rates, please contact the office or visit our website at www.perkasieauthority.org.



☐ Turn off valves to outside faucets and make sure to

consider an insulated cover for the outside faucet.

fully drain the faucets. You may also want to

Disconnect your garden hoses from all outside

faucets and drain if you store them outside.

turn off the water supply and blow compressed air through the sprinkler lines to purge them of water to prevent them from freezing and bursting.

☐ If you have any exposed water or drain piping in un-

insulated spaces, make sure to insulate them with

☐ If you have a sprinkler system, it is recommended to

insulated.

foam insulation at a minimum. Ideally they should be

wrapped with electrical heating tape first and then

2017 System Flushing Beginning in May

The Authority's Annual System Flushing Maintenance Project begins in May and is projected to be completed in approximately two (2) weeks and all work takes place <u>during nightlime hours between</u>

11.00 p.m. and 6:00 a.m. The reason for this annual project is to preserve water quality, guarantee sufficient water pressure, maintain fire hydrant operability and remove sediment buildup in the lines.

We stress the importance of not using your water during this time as you would only draw dirt and sediment into your service line. After 6:00 a.m., if the water is still discolored, let it settle for a half hour, then run the cold water for a few minutes. Additionally, we urge you to check your wash water prior to doing any laundry. Water Softeners should be turned off to prevent back siphoning of the softening media.

We alert our customers in advance by mailing post card notices and posting alerts on our website: www.perkasieauthority.org. The Authority will also be alerting our customers via a rapid response phone call. You will receive a pre-recorded telephone message informing you when our flushing crew will be in your neighborhood. Property owners are responsible for contacting their tenants.

For more information regarding this routine maintenance project or if you would like to know your scheduled flushing day, please visit our website.

PFOA/PFOS

The Perkasie Regional Authority is dedicated to providing the safest possible water supply around the clock to our consumers. Our customers' water meets or exceeds all federal EPA and Pennsylvania DEP drinking water standards. In today's climate of water quality and health safety there are consistently new reports regarding just about every aspect of water quality. Most recently there have been reports regarding Chromium-6 and Perfluorinated compounds.

In 2013 Perkasie Regional Authority completed its unregulated contaminant sampling (UCMR3) required by PA DEP. Two PRA's wells came back as non-detect for Chromium 6, two other wells came back as 1 part per billion and .07 part per billion respectively.

During that same UCMR3 sampling, PRA sampled on two separate occasions (March and September) for PFC's at all active well sites. Both sample occurrences for all four well sites returned as non-detectable.

Since those initial samples the health advisory limits (HAL) have become more stringent, and new testing procedures are now able to detect lower levels of PFC's. PRA voluntarily re-sampled for PFC's at all its well sites in September of 2016. Those levels are listed below, all of which are well under the current HAL of a combined 70 parts per trillion (ppt).

Well 4	Well 7	Well 10	Well II
PFOA – 3.5 ppt	PFOA – 2.8 ppt	PFOA – 6.3 ppt	PFOA – 2.2 ppt
PFOS – II ppt	PFOS – 3.4 ppt	PFOS – 6.4 ppt	PFOS – 2.1 ppt
TOTAL – 14.5 ppt	TOTAL – 6.2 ppt	TOTAL – 12.7 ppt	TOTAL – 4.3 ppt

The unregulated contaminant monitoring rule (UCMR3) that required sampling was intended to aid in building a database for levels of different contaminants nationwide, not determine what the data means or could imply. PRA's results are one tenth of California's standards and one hundredth of the EPA's standards.

As more information is discovered and released regarding all contaminants PRA is dedicated to keeping its customers up to date and provided with high quality drinking water that meets all DEP and EPA standards. If you have any questions regarding these topics feel free to ask. You can visit our website or call our offices.



Construction Updates

Current and Completed Projects

As you have most likely noticed, the Borough of Perkasie is currently going through a residential and commercial growth period. There are a couple projects where constructions has begun and new water and sewer utilities are being installed.

>Perkasie Woods is a development approved for 144 townhomes located on the old Perkasie Industries site at the corner of East Spruce Street and Constitution Avenue.

>Hidden Meadow is a 48 single family home development with the potential for an additional 11 homes. This is still in the development stages and will be located on an open parcel of land that has access from South Main Street at Coventry Way.

These new developments will not impact our ability to provide our existing customers water, sewer or fire protection, but should help to defray costs as a whole to our customer base. With roughly 200 new potential customers, the new revenues generated from development should minimize future rate increases and help to complete existing infrastructure upgrades.

With more potential development proposed for 2017, further water and sewer system upgrades can be completed allowing Perkasie Regional Authority to provide our customers with the best possible water and sewer service.

Water Main Lining

In June of 2016 the lining of the aging water mains was completed on Fairview Avenue, Virginia Avenue, Chesnut Court, a portion of Market Street, and the crossing underneath the Perkiomen Creek. The technology uses the existing pipe to provide additional structure while installing new pipe inside of it without compromising pipe size or pressure. It only requires minimal earth disturbance at access points and requires minimal excavation. It is a fantastic new technology that can be used in locations that may be hard to access and can also keep construction costs down by eliminating road restoration and disturbance. This is the second major project that PRA has utilized this technology and we plan to consider this option whenever and wherever possible in the future.

Meter Replacement Program

We will be continuing our Meter Replacement Program in 2017. We will continue to replace existing "physical read" touchpads meters with a new meter head that transmits a read only when promoted from an Authority vehicle equipped with the appropriate equipment and software. These meters can also help identify any potential internal plumbing leaks or issues by recording a 90 day usage history.

Perkasie Regional Authority Reservoir

PRA has currently applied for a grant to help defer the costs of our reservoir rehabilitation project. Our current roughly 1 million gallon reservoir which pressurizes and supply's storage for half of our service area sits at the top of Ridge Road. The reservoir currently has an aging liner and cover that still serves its purpose, but is approaching the end of its lifespan. We hope to hear some positive news regarding the grant in early 2017. Regardless of the news, this is a project that is high on the list of our capital improvement projects and helps us to maintain the highest quality drinking water and service.